



Hewlett-Packard Company  
18110 SE 34<sup>th</sup> St  
Vancouver, WA 98683  
www.hp.com

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Dear Valued Hewlett-Packard Inkjet Customer,

Customers who purchased HP 75 or 93 numbered ink cartridges or a Deskjet D4360, Photosmart C4580 or Photosmart C4480 All-in-One printer between June 1, 2009 and November 30, 2009 may be eligible for a rebate from HP if submitted prior to February 15, 2010. Please visit [www.hp.com/go/inkrebate](http://www.hp.com/go/inkrebate) for details.

Recently a color ink mix issue was discovered in a small portion of select HP inkjet tri-color cartridges. This manufacturing flaw impacted a small portion of the HP 75 and 93 numbered cartridges and has since been corrected.

The color ink mix issue does not impact print quality; customers who purchase a potentially affected cartridge will receive the same vibrant, long-lasting prints they expect from HP. However, a small number of purchasers may receive fewer total pages than the stated yield.

HP is offering a rebate to customers who purchased a potentially affected cartridge or a printer containing a potentially impacted cartridge in the U.S. during the relevant time period. Cartridges that may be impacted include the HP 75 and 93, which were sold in several different products; please see the list below. Additionally, a small number of HP 75 cartridges that shipped in printer boxes during this timeframe had the same color ink mix issue; the printers that contain potentially impacted cartridges are the Deskjet D4360, Photosmart C4580, & Photosmart C4480 All-in-One.

Our apologies for the issue and the resulting inconvenience.

SKU	Description
CB337WN#140	HP 75
CC659FN#140	HP 74/75 Combo-pack
SD419AN#140	HP 74/75 Combo-pack - 10% More
CD976FN#140	HP 74/74/75 Tri-pack
SD422AN#140	HP 74/74/75 Tri-pack - 10% More
C9361WN & C9361WN#140	HP 93
C9513FN#140	HP 92/93 Combo-pack
SD420AN#140	HP 92/93 Combo-pack - 10% More
CC581FN#140	HP 93 Twin-pack
SD431AN#140	HP 93 Twin-pack - 10% More
CD977FN#140	HP 92/93/93 Tri-pack
CB310BN#140	HP 92/92/93 Club Combo Value pack
SD441BN#140	HP 92/92/93 Club Combo Value pack - 10% More